

# Treasure Coast Music Festival Purchase Policy for Ticket Sale

Effective Date: May 1, 2024

Welcome to Treasure Coast Music Festival! Please read the following purchase policy carefully before purchasing tickets. By purchasing tickets to our festival, you agree to the terms and conditions outlined below.

## 1. General Information

Festival Name: Treasure Coast Music Festival

Event Date: September 1, 2024

Event Location: Causeway Cove Marina, Fort Pierce, FL

Contact Information: Info@tcmusicfest.com

## 2. Ticket Purchase

Sales Channels: Tickets can be purchased online through our official website [www.tcmusicfest.com](http://www.tcmusicfest.com) or at authorized ticket outlets.

Payment Methods: We accept major credit cards, debit cards, and other forms of electronic payment as indicated on our website.

Order Confirmation: Once your purchase is complete, you will receive an email confirmation with your ticket(s) and receipt. Please check your spam/junk folder if you do not see the confirmation email in your inbox.

## 3. Ticket Pricing and Fees

Ticket Prices: Ticket prices vary based on the type and category of the ticket. All prices are listed in USD.

Service Fees: Additional service fees and charges may apply to each ticket purchase. These fees are non-refundable.

## 4. Delivery of Tickets

Electronic Tickets: Tickets will be delivered electronically to the email address provided at the time of purchase. You may print your ticket or present the electronic version on your mobile device at the festival entrance.

Mail Delivery: If you choose mail delivery (if available), tickets will be sent to the address provided at the time of purchase. Please allow adequate time for delivery.

## 5. Refunds and Exchanges

All Sales Final: All ticket sales are final. No refunds or exchanges will be issued once a ticket has been purchased.

Transferability: Tickets are transferable, and you may give your ticket to another individual if you are unable to attend. Please note that counterfeit tickets will not be accepted.

## 6. Event Conditions

Rain or Shine: The festival will take place rain or shine. Please come prepared for varying weather conditions.

Rescheduling: Only in the event of an act of God, such as a hurricane, will the festival be rescheduled. In such cases, ticket holders will be offered a credit towards a rescheduled ticket.

Cancellation Policy: If the festival is cancelled due to circumstances beyond our control (other than an act of God), we will not issue refunds or credits.

## 7. Entry and Attendance

Ticket Validation: Each ticket admits one person. Tickets will be scanned at the entrance, and duplicate tickets will not be accepted.

ID Verification: You may be required to show a valid photo ID that matches the name on the ticket at the entrance.

Prohibited Items: For the safety and enjoyment of all attendees, certain items may be prohibited from the festival grounds. Please review our list of prohibited items on the festival website.

## 8. Accessibility

Accommodations: We strive to make the festival accessible to all attendees. Please refer to our ADA Guide for detailed information on accessibility services and accommodation.

## 9. Contact Information

If you have any questions about your ticket purchase or need assistance, please contact us at:

TBD

## 10. Amendments to This Policy

We reserve the right to update or modify this purchase policy at any time. Any changes will be posted on our website, and it is your responsibility to review the policy periodically. By purchasing tickets after any changes are posted, you agree to those changes.

## 11. Agreement

By purchasing a ticket to Treasure Coast Music Festival, you acknowledge that you have read, understood, and agree to the terms and conditions outlined in this purchase policy.

Thank you for your purchase. We look forward to seeing you at Treasure Coast Music Festival!

Treasure Coast music Festival

[www.tcmusicfest.com](http://www.tcmusicfest.com)

info@tcmusicfest.com

This policy is intended to provide clear information about our ticketing process and conditions. If you have any questions or concerns, please do not hesitate to contact us.