

## Treasure Cast Music Festival

### ADA POLICY

#### WHEELCHAIR ACCESSIBILITY

The venue is navigable for guests with mobility disabilities. The event terrain consists of paved venue boardwalk and sand, with beach decking walkways over the sand. These accessible pathways connect throughout the venue including the entrances/exits, stages, viewing areas, restrooms, vendors, and other activities.

Attendees must navigate the festival grounds on their own or with the support of a companion, as the festival does not offer transportation.

We encourage all guests with mobility disabilities to utilize personal forms of transportation, including wheelchairs and scooters. Guests are also permitted to bring crutches, walkers, and canes into the event. If you need to recharge your motorized mobility device, you may do so at the Accessibility Service Station. Guests should bring all cords and accessories needed to charge their devices. Chargers must use a 110-volt, 20 amp circuit.

We will not be providing wheelchair or scooter rentals.

#### ADA ENTRANCE

There will be a separate accessible entrance located near the main entrance, which will be labeled with signage. Guests with disabilities and up to one companion may use this entrance to safely enter the venue. After using the accessible entrance, please visit the Accessibility Service Station immediately after entering the event to request the accessible accommodations and services you need.

#### GUEST SERVICES TENT

Please Note: You must stop here to get your Accessible Wristband. This wristband is free of charge and will grant you access to the accessibility services required on account of a disability or injury. There is no Accessibility pre-registration before the event – this is all done onsite at the event. There is not an “Accessibility ticket” that needs to be purchased in order to utilize accessibility services

There will be an Accessibility Services team conveniently located at the Guest Services booth. At this location, you can:

Learn about accessibility services and receive answers to your questions

Receive an accessibility wristband

Effective Communication check-in

Register service animals

## WRISTBAND POLICIES

Accessibility wristbands are valid for the duration of the festival.

DO NOT remove your wristband for the duration of the festival.

One (1) accessibility companion wristband will be issued per guest with a disability.

Additional wristbands may be issued for families with young children.

If a person with a disability wishes to change their companion, they can obtain a new accessibility companion wristband by returning the formerly used companion wristband to the Accessibility Service Station, where it will be replaced. We are unable to reissue any accessibility wristbands unless the original wristband is brought back to us to be reissued.

## ADA PARKING

There will be accessible parking spots available on a first come, first serve basis. You are required to bring a valid, state-issued handicap placard, permit, or license plate to enter this parking lot. The person to whom the handicap credential is issued must be present in the vehicle, as a driver or passenger.

## RIDESHARE & ACCESSIBLE PASSENGER LOADING ZONE

Guests with disabilities can be dropped off by friends and family or a rideshare at the accessible passenger loading and unloading zone within the rideshare location. The rideshare location is .3 miles south of the main & accessible entrances on the corner of Harbor Drive & Seabreeze Blvd.

## ACCESSIBLE VIEWING AREAS

There will be accessible viewing areas made available to guests with disabilities at designated stages. For more information on how to gain access to these areas, please visit us at the Accessibility Services Hub.

### Accessible Viewing Area Policies:

Companions may be asked to stand in the back of the viewing area if capacity is reached.

Viewing Areas are non-smoking.

Attendees are not allowed to save spots.

If an attendee is not-present for longer than [ 45 minutes], their spot will be given to another guest with a disability

Do not block the view of the guests behind you.

All seating is first come, first served.

#### SERVICE ANIMALS

Service animals are permitted throughout the venue. However, emotional support animals, therapy animals, companion animals, and pets are not permitted into the event. Any animal whose task is to provide protection, emotional support, well-being, comfort, or companionship is not considered a service animal and will not be allowed into the venue. Only service animals that have been individually trained and are under the proper care of their owners will be allowed within the premises.

The following guidelines must be followed:

All service animals must be verified by the ADA Coordinator or Manager before entering the event venue.

Once verified, service animal handlers are required to fill out a Service Animal Agreement before proceeding into the event grounds. Once signed, service animals will receive a service animal wristband or tag to indicate verification.

Service animals must remain by the handler's side at all times and must be harnessed, leashed, or tethered.

If these devices interfere with the service animal's work or if the handler's disability prevents the use of these devices, the handler must maintain control of the animal through voice, signal, or other effective controls.

Service animals must be housebroken and should use the service animal relief area.

Anyone bringing an animal will be responsible for and liable for any damage or injury caused by the animal.

All service animals should have legally required vaccinations. The ADA Coordinator or Manager may ask for proof of vaccination during the verification process.

All service animals must receive a service animal credential at an Accessibility Service Station in order to enter the venue

We ask that you do not leave your animal in your car while you're attending the event, as vehicles without active air conditioning may become too hot and unsafe for any animal.

#### EFFECTIVE COMMUNICATION REQUESTS

We accept requests for any of the following services:

##### ASL Interpretation

Other forms of Effective Communication (such as: large format print/braille literature, guided tours for guests with visual disabilities, assistive listening devices, or any other accommodation not listed)

Requests for these services must be submitted to us at least 30 days prior to the event to allow for sufficient preparation. The deadline for this event is July 31, 2024. To submit a request, please email [info@tcmusicfest.com](mailto:info@tcmusicfest.com)

Once you are onsite, please check-in at the Accessibility Service Station to be connected with our interpreting team.